



Innovative Partnerships in Recognizing International Credentials

World Education Services
SkillsInternational.ca

CAPLA October 16-18, 2006





Outline

- Background
- Need for partnerships
- World Education Services
- SkillsInternational
- Other initiatives
- Questions





Background

- 250,000 vacant jobs in Canada, and 50% of companies express concern about the lack of qualified talent (an all time high)
- In 5 years more people will be reaching retirement age than will be entering the labour market (except through immigration)
- Conference Board of Canada predicts 1 million job vacancies in the next 20 years
- Skills shortages will be particularly acute in area such as healthcare and teaching





Background (continued)

- In 2005, Canada received 262,236 immigrants
- 159,979 were between the ages of 25 and 64, and 125,656 (78%) had a trade certificate, college or university education
- University educated immigrants are twice as likely to be unemployed as their Canadian counterparts.
- 6 in 10 newcomers to Canada are working in different occupation fields after immigration





Need for Partnerships

- Labour market integration of immigrants requires multi-stakeholder collaboration
 - Governments
 - Regulatory bodies
 - Employment service agencies
 - Employers and staffing services
 - Credential Evaluation Services
 - Language testing services
 - PLA services
 - Unions





Need for Partnerships (continued)

- Labour market integration begins overseas when people first plan to come to Canada
- Potential immigrants expect the process to be one system, not fragmented among thousands of stakeholders
- Potential employers need to be able to understand and utilize the skills of immigrants within a context that is familiar to them and simple to access





Benefits of Partnerships

- Combines expertise of different service providers
- Provides "one-stop shop" for clients
- Collaboration is a learning process
- New service approaches develop through partnerships
- For WES, a credential evaluation report is only a tool to be used by others for the purpose of recognition and access





WES

- Provincially mandated credential evaluation service
- Evaluates international credentials for the purposes of employment, licensing, higher education, apprenticeship, and immigration
- Works closely with stakeholders to facilitate appropriate recognition of the value of international credentials
- Approximately 75-80% of these are equivalent to Canadian credentials





The Alliance of Credential Evaluation Services of Canada (ACESC)

- Comprised of provincial evaluation services (Alberta, B.C., Manitoba, Ontario, and Quebec)
- Atlantic service under development
- Quality Assurance Framework and Guiding Principles for Good Practice consistent with international standards
- Evaluation results broadly recognized by licensing bodies, post secondary institutions, and employers





The Alliance of Credential Evaluation Services of Canada (ACESC)

- Planning to develop closer working relationships within Alliance, with non-Alliance members, and with other stakeholders to promote wider, pan-Canadian portability of evaluation results
- For more information, check out http://www.canalliance.org/





Examples of partnerships

- Joint on-line applications
 - for translation and evaluation of academic documents (with COSTI)
 - For language assessment and credential evaluation (with ETS Canada)
- With Bridge Training initiatives
- With colleges and universities
- With employment staffing services and community organizations
- With specific employers





International Academic Credential Evaluation Apply Online Personal Info Your Education Your WES Evaluation WES Services & Fees COSTI Registration Payment Info Review & Submit Last (Family) Name * First (Given) Name * Second (Middle) Name Do your documents include a previous C Yes C No name that has been changed? Gender * Date of Birth * Current Address Country of Residence* Street/P.O. Box * City * Province / State * Postal Code * Select. Select. Select. Select. Postal Code *	West World Education Se	rvices	OCTÍ	EMBRAÇING DI	
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Email me updates on the	,				











Apply Online

Introduction

Welcome to the WES-ETS Canada Joint Online Application - The Fast and Easy Way to Apply for an Evaluation of International Educational Credentials and registration for a TOEIC test

Save \$40 when you certify your English and have your credentials evaluated.

This online application takes about 10 minutes to complete. You can save your application and return to it at any time.

Note: You MUST have Internet Explorer 6.0 or higher to use our Online Application. (Please click on "Help" on the toolbar and click on "About Internet Explorer" to check which version you have). Download the latest version of Microsoft Internet Explorer here.

Our online application allows for secure credit card payment - WES accepts Visa, MasterCard and American Express, and uses a secure server that protects your personal information.

For information on WES services and fees, click <u>here</u>. For information on TOEIC registration services and fees, click <u>here</u>.

Please read WES Terms and Conditions and ETS Canada Terms and Conditions. By submitting an application, you agree that you have read and understood our terms and conditions. If you have any questions about the WES application process, you may e-mail us at online@wes.org If you have any questions about the TOEIC registration process, you may e-mail us at info@etscanada.ca.

We use a Secure Server that protects your personal information.

Click here to see WES Privacy Policy and here to see ETS Canada Privacy Policy.

Returning?

If you are returning to complete your online application or print copies of your online application cover sheet, please enter your reference number below.

WES/ETS Reference #:

Return to Application



Begin

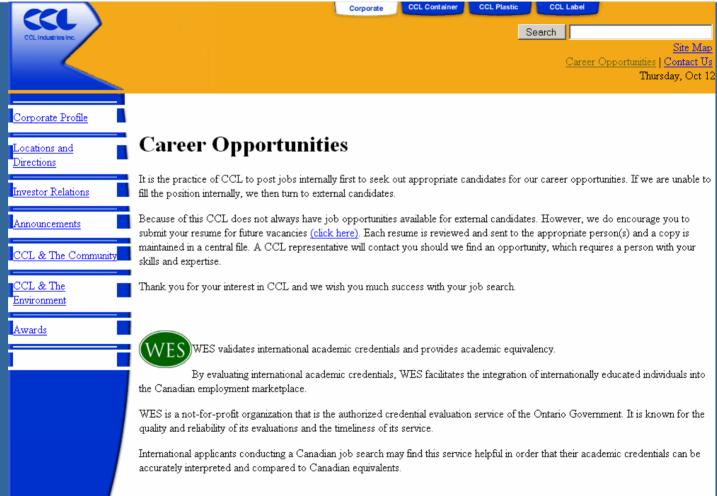
















Skills International

- Centralized resume/profile database of Internationally Educated Professionals (IEP candidates) from across Ontario.
- Consortium project developed by COSTI, NCP, and WIL (community based agencies in Ontario) to market IEPs to employers
- Received preliminary funding for a three year project from the Ontario Trillium Foundation in 2004.





Skills International

- All candidates must complete specialized training through community based agencies and have been prescreened and assessed as "Job Ready".
- Skills International automatically matches IEPs with opportunities posted by employers.
- Employers evaluate the candidates suitability for the job and and can initiate contact directly with the prospective candidate or the referring community based agency.











Agency Functionality

- Each counselor at a community based agency has a personalized login to access their clients on the Skills International website.
- Counselor's are able to monitor, manage and review their candidate and approve changes made by the candidate.
- Counselor's can communicate with the candidate through the built-in email system and generate key reports.





update password (*)

Snapshot of all current candidates

View of critical statistics

Flags identify pending approvals

Drill down to individual profiles

Susan Koning



<u>Candidate Name</u>	Created ^	<u>Updated</u>	<u>Matches</u>	<u>Searches</u>	<u>Last Search</u>	<u>Industry</u>	Status
Wafa M Ghonaim	2006-10-04	2006-10-12	0	3	2006-10-12	Information Technology	REVIEW 2
Munir Hussein Kazmi 🚩	2006-09-21	-09-21 2006-10-12 1 0 0000-00-00 Banking		Banking	REVIEW 🛂		
Suhail Khalil Abdulahad	2006-09-06	2006-09-25	3	3 0 0000-00-00 1		Engineering	REVIEW 2
Farzad Saeidi	2006-09-06	2006-10-10	1	2	2006-09-19	Supply Chain/Logistics	REVIEW 3
Jianing Fan	2006-09-06	2006-09-25	0	0	0000-00-00	Hospitality/Tourism	REVIEW 3
Elona Celo	2006-09-06	2006-09-25	0	0	0000-00-00	Legal	REVIEW 3
Venus Zarify	2006-09-01	2006-09-25	0	0	0000-00-00	Information Technology	REVIEW 3
Ana Ivanov	2006-08-14	2006-10-12	0	1	2006-08-21	Research	REVIEW 3





Candidate Functionality

- Candidates create their Skills International profile and email it to their counselor.
- Candidates can login and update their profile at their convenience using the Internet.
- The profile provides much more detail and information and is not limited in size.
- Candidates are able to better market and communicate their skills to employers.





Edit and update profile using the Internet

Ability to attach electronic documents

Quick access to key statistics and information

Ability to provide detailed information

Wafa Ghonaim							update password ◆		
Licensing	[o] Certifi	cates	[19]	Agency Notes	[4]	References	[4		
Audio/Video Clips	[o] Educat	tion Assessment	[4]	Employer Supports	[0]				
Candidate: Wafa M G	nonaim EDIT 🕙	EMAIL AGENCY) 🕎	DOWNLOAD RESUME 🕣					
Wafa M Ghonaim 51-35 Waterman Ave London, Ontario, N6C Home: 519.685.22 Work: 519.685.22 Mobile: 519.701.0	201 201 468	Legal to work in Ca Willing to relocate: Industry:		Yes No I am not willing to relocate Information Technology	2	Created: Updated: Matches: Searches:	Record Stats 2006-10-04 2006-10-12 0 3 2006-10-12		
 Technology project 	management, con	sultation, R&D or bu	siness o	levelopment					
Summary	- '	·		·					
Business and techn Project managemer Continuous market Creative and multit Resourceful team le Masters degree in I	ical management don't for IT infrastruct and technical expossissing ability combination with proactive information Engineer	evelopment experier ures , SCADA for EN sure to contemporal ned with excellent or e consultation and d ering from the Unive	nce of I IS and r ry IT an ommuni irection rsity of		olutions				
Education Information									
Degree: Masters Majo University of Western C London, Canada Date of Graduation:	Ontario	mation Engineering							





Employer Functionality

- All candidates must complete specialized training through community based agencies and have been prescreened and assessed as "Job Ready".
- Skills International automatically matches IEPs with opportunities posted by employers.
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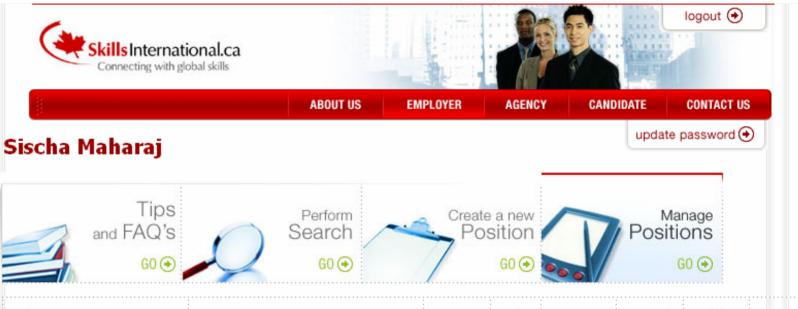
Manage and create positions

Snapshot of key position statistics

Quick access review position details

Quick access to list of matched candidates

Show My Archived Positions



	<u>Title</u> ▼	<u>Company</u>	Start Date	<u>Matches</u>	New Matches	<u>Last Match</u>	Candidates	Position
	Campaign Information Manager	Canadian Imperial Bank of Commerce (CIBC)	2006-09-05	3	2	2006-08-24	REVIEW 🛂	REVIEW 🛂
	Customer Service Representative	Canadian Imperial Bank of Commerce (CIBC)	2006-09-18	24	24	2006-09-12	REVIEW 🛂	REVIEW 🛂
0	Financial Advisor	Canadian Imperial Bank of Commerce (CIBC)	2006-09-11	9	9	2006-08-30	REVIEW 🛂	REVIEW 🛂
	Learning Solution Developer	Canadian Imperial Bank of Commerce (CIBC)	2006-10-05	6	6	2006-09-21	REVIEW 🛂	REVIEW 🛂





Snapshot of matched candidates

Relevancy identifies the "best fit"

Flags identify candidate status

Review candidate profiles

Position Title: Financial Advisor											
Current Candidates											
EMAIL CHECKED CANDIDATES ②											
Relevancy 📤	Relevancy ▲ Candidate Name Date Matched Location Industry Email Notepad										
***	Xiao (Shawn) Luo 🚩	2006-08-24	London, Ontario	Banking		4	REVIEW 🛂				
***	Hitesh V Joshi 🚩	2006-08-24	Brampton, Ontario Financial Services 🗆			<u></u>	REVIEW 🔽				
****	Keshav Patel 🚩	2006-08-24	Markham, Ontario	Banking	□	9	REVIEW 🛂				
****	□	9	REVIEW 🛂								
****	Imam Abu Sayed 🚩	2006-08-24	Scarborough, Ontario	Financial Services	□	4	REVIEW 🛂				
****	Carlos A Cifuentes 🚩	2006-08-24	London, Ontario	Marketing	□	٩	REVIEW 🛂				
****	Niraj Parikh 🚩	2006-08-24	Toronto, Ontario	Banking	□		REVIEW 🛂				
****	Gbenga Temitope Alade 🚩	2006-08-30	Mississauga, Ontario	Banking		٩	REVIEW 🛂				
****	John Jairo Jaramillo 🚩	2006-08-24	London, Ontario	Finance/Economics		4	REVIEW 🛂				
● BACK TO POSITION 9 CURRENT MATCHES ● 9 NEW MATCHES ● SEARCH FOR NEW MATCHES ●											





Detailed candidate profile and information

Contact info for candidate and referring agency

Ability to print and download resume

Highlighting of key skills matched





WES Evaluation Computer Programming



VIEW (

2006-09-21

ABOUT US EMPLOYER AGENCY CANDIDATE CONTACT US Sischa Maharaj WORLD EDUCATION SERVICES Tips Perform **CREDENTIAL EVALUATION REPORT** and FAQ's Search Name: KASHANI, Hassan P. Date: September 21, 2006 Date of Birth: September 15, 1969 Ref #: 529079/hk GO (+) Page: 1 of 1 Position Title: Learning Solution Developer CANADIAN EQUIVALENCY SUMMARY [0] : Certificates Licensing [3] A Diploma (two years) in computer programming from a recognised community college Education Assessment [1] Audio/Video Clips Candidate: Hassan Kashani **Education Assessment** CREDENTIAL ANALYSIS Current Education Assessments





Work Experience

Title: Assistant to the CFO
South Mountain Technologies (SMT) Ltd
Shenzhen, China
05/2005 - 08/2005

Responsibilities

Actively participated in the project budgeting, short-term bank financing and tax shield program for SMT

Accomplishments

- Designed comprehensive Intellectual Property Protection and tax shield program for col
- Cooperated with financial department to deal with all budgeting and short-term bani banks, designing program and communicating with clients, etc.

Title: Director of Legal Department China Eagle Securities Co., Ltd ? Shenzhen, China 04/2000 - 12/2003

Responsibilities

 Led a 20-staff legal department and had overall responsibility for operational risks of th country

Accomplishments

- Successfully reviewed 22 IPOs (Initial Public Offering) and re-financing projects value mutual funds, institutional investors and other financial organizations
- Effectively established an Investment Management Innovation Team of six members the setup of China Eagle Investment Management Company with US\$50M capital
- Successfully represented company to resolve a variety of clientsâ?? complaints and ecc proceedings to collect US\$50M
- As key member of team, developed the primary self-discipline regulation of China Third quidance of China Security Regulatory







CIBC Partnership

- CIBC is the 1st Canadian corporation to integrate SI into their recruiting process.
- SI scrapes all current CIBC listings broadcasted at 9:00 pm each evening to automatically create the job posting.
- SI matches candidates from our database based on the CIBC job posting
- Matched candidates automatically receive an email directing them to apply on the CIBC website for the matched position.





Other Initiatives

- Toronto Region Immigrant Employment Council (TRIEC)
- Waterloo Region Immigrant Employment Network (WRIEN)
- Colleges Integrating Immigrants to Employment (CIITE)
- Ministers Roundtable on Bill 124





TRIEC

- Addresses need of the Toronto Region, and has been replicated elsewhere (Waterloo, Ottawa, Vancouver)
- Seeks to bring all stakeholders to the table, change the way they work with skilled immigrants, and the way levels of government relate to each other
- WES is a member of the Council, and a partner in Career Bridge
- Hireimmigrants.ca provides tools and resources





Why hireimmigrants Employer Stories Self Assessment Strategies Get Started Learning Centre



At least two-thirds of unutilized foreign-acquired skills - worth \$1.6 billion - are in fact transferable to Canada.

Tapping Immigrant Skills, Jeffrey Reitz, Institute for Research on Public Policy, Feb 2005

- IS Awards
- **Employer Stories**
- Become a Mentor
- Hire an Intern

Click on What's New to access our new tools:

In the News: recent articles that speak to the business drivers for hiring skilled immigrants, as well as recruitment and retention.

Seminar Series: sign up now for one of our practical seminars to hear from employers who will share their best practices for integrating skilled immigrants and what they have gained.

E-tips: promising practices from employers to employers, on how to better integrate skilled immigrants.

Discussion Forum: online discussion board where you can ask your questions to our HR experts on how to integrate skilled immigrants into your company.

Welcome to hireimmigrants.ca

This site identifies the challenges and explores the opportunities for you to enhance your business through the talents of skilled immigrants. It shares practices of employers already down this path, and presents strategies to include skilled immigrants in Canadian offices, boardrooms, laboratories and work floors.

As a manager, HR practitioner or recruiter, you influence hiring and staffing decisions that shape your business. You drive the hiring philosophy and define the recruitment process. Your employment





CIITE

- Designed to expedite the transition of immigrants into college and then into employment
- WES is involved in piloting a standardized process for granting advanced standing to those with international credentials, based on improved credential evaluation
- Other pilots will incorporate the development and testing of improved college practices and services for immigrants to assist them in making an effective transition into Ontario's labour force
- 5 Pilot projects: Admissions, Advising, Credential Assessment, Language Proficiency, Employment Transition www.collegeconnect.on.ca/ciite/





Ontario Bill 124: Fair Access to Regulated Professions

- Proposed Act would ensure that regulated professions are accountable in having registration processes that are transparent, objective, and fair
- Minister's Roundtable has been created with key stakeholders, e.g. regulatory bodies, post secondary bodies, employers, community organizations, WES, to provide advice





Questions?

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Sohail Khan

skhan@skillsinternational.ca

www.skillsinternational.ca